

# MEDIATION SKILLS — TRAINING —



**Do you want to learn new skills,  
gain a new qualification and make  
a difference in your community and  
workplace?**

**This NVQ Level 3 Equivalent course will help you realise  
your potential as a professional mediator.**

**With this course you will learn  
how to deliver the mediation  
process and enable those  
experiencing conflict to find  
the right solution for them.**



**The dates for this course are 9:30am to 5pm on:**

**Wednesday 18th September**

**Thursday 19th September**

**Friday 20th September**

**Monday 23rd September**

**Tuesday 24th September**

**or**

**Monday 11th November**

**Tuesday 12th November**

**Wednesday 13th November**

**Thursday 14th November**

**Friday 15th November**



To qualify as a competent mediator full attendance and participation is required on either September or November dates.

On going support is provided by Smile Mediation following completion of the training, including the opportunity to mediate alongside experienced mediators!

Course costs £1095 per delegate or £995 per delegate for Resolve Members, Charities and Smile Partners.

A certificate will be issued on completion of the training.

**Please get in touch to reserve your place!**

**[Info@smile-ltd.co.uk](mailto:Info@smile-ltd.co.uk)**

**01282 436989**