



SEND Reform, Early Resolution and Relational Practice

Resolution Aware FREE 2 hour Webinar online

The SEND system is changing. Relationships are becoming more important. Conflict is predictable. Are you ready for the new era of Early Resolution?

The SEND reforms aren't just changing processes they're asking organisations to work differently. As relationships become more important and conflict remains a predictable part of change, the organisations that thrive will be those equipped to resolve issues early, collaboratively and confidently. We help build the confidence, capability and culture needed to succeed in this new era of Early Resolution.

At Global Mediation, we are leading the conversation on early resolution and relational practice, helping schools, local authorities and partner agencies translate policy into confident practice, stronger partnerships and better outcomes for children and families.

Through our unique combination of mediation expertise, training and strategic consultancy, we support organisations not only to resolve conflict when it arises, but to build the capability, culture and confidence to prevent it.

Who is the webinar for?

- Frontline local authority officers
- School staff
- Teaching assistants
- SEND teams
- Pastoral staff
- Attendance teams
- Early help colleagues
- Anyone who has contact with parents and carers of children and young people with SEND.

“Professionals are expected to build stronger partnerships, support earlier resolution and work collaboratively, yet many have never had the opportunity to develop the relational confidence needed to make those partnerships successful.”



Why this matters now:

SEND reform is reshaping how schools, local authorities and partner agencies work together with families. As expectations shift towards earlier intervention, stronger partnerships and collaborative working, professionals across the system will need the confidence to build trust, navigate challenging conversations and support early resolution.

What you'll explore:

- **The changing SEND landscape** – what the latest reforms mean for schools, local authorities and partner agencies, and why relationships are becoming central to successful implementation.
- **The shift towards early resolution** – why partnership, co-production and trust are now fundamental to supporting children and young people with SEND.
- **Understanding how conflict develops** – recognising why concerns often escalate before formal complaints or tribunal, and the impact this has on children, families and professionals.
- **The family perspective** – exploring the experiences that shape parent confidence, engagement and trust in the SEND system.
- **Preparing for change** – reflecting on what these reforms mean for your organisation and the capabilities professionals will need in the years ahead.

What you'll take away:

- A clear understanding of the direction of SEND reform and what it means for your role.
- Fresh insight into the importance of relational practice in delivering successful outcomes for children and families.
- A new perspective on how conflict develops and the opportunities for earlier resolution.
- Practical questions to help evaluate your organisation's readiness for the changing SEND landscape.
- A roadmap for developing the confidence and capabilities needed to lead the next era of SEND practice.

